



# Group Dynamics and Leadership

**Start Date: 4/12/2017 7:30 AM**

**End Date: 4/12/2017 10:00 AM**

April 12, 2017 7:30am - 8:00am: Registration & Networking 8:00am - 10:00am: Program Location: NYSUT Conference Center, 30 North Union Street, Rochester NY 14607 This program is hosted by GVC SHRM! This program has been pre-approved for 2.0 Professional Development Credits by the Society for Human Resource Management and 2 HR (General) recertification credits by the HR Certification Institute. Group Dynamics & Leadership Presented by Arend Boersema, St. John's Healthcare Corp. Group Dynamics and Leadership explores the current theories and models of how individuals work within groups, in particular in workplace teams. The focus will be on how leadership can lay the foundations for team driven collaboration and on how to manage, lead and generate group processes effectively. After reviewing a holistic model that discusses influencing factors on team effectiveness, both internal and external, the focus shifts to practical tools and skills any HR Practitioner and leader in an organization can utilize to improve a team's functioning by addresses common place problems often identified in the workplace such as; team conflict, organizational misalignment, and inability to leverage diversity to obtain better performance outcomes. By the end of this session, participants will: •Explain the role of teams within organizations and how they impact organizational functioning and performance •Describe theories and major processes that explain interpersonal and team behavior •Participate in strategic decision making related to organizational design and implementation of team-based workforce planning and development •Identify tools available to assess and improve the functioning and performance of work groups and how to intervene in groups •Facilitate and lead teams About our speaker: Arend Boersema currently works as the Manager of HR Operations at St. John's Healthcare Corp. Within this role he oversees the HR Operations team and functions as the HR Business Partner to front-line and middle management. Starting out as a teacher and student counselor after getting his Bachelor's in Social Work and Teaching he decided to continue his education and obtained his Master's in Human Resources Development from RIT (Rochester Institute of Technology). With a passion for education he teaches in the Human Resources Development graduate program at RIT as adjunct faculty and focuses on the topics of facilitation skills, group dynamics, organizational communication, and leadership. PRICING: SHRM Members: \$30 Non Members: \$40 Students &

## Location(s)

NYSUT Conference  
Center, 30 North Union  
Street, Rochester, NY  
14607